

Sector-Led Improvement for Care and Health

Local Government Association
Story Board for 2017/18 – 2019/20 Programme

Improvement and Innovation Board – 24 January 2017

SLI for Care and Health 17-18 to 19-20 StoryBoard v6.0 to IIB 24 January 2017

Health and adult social care environment

- Ageing population with complex needs, 85+ up by 33%
- Increasing fragility and less resilience in all parts of the system
- Increasing financial pressures on social care (est. £1.3bn new costs and £1.3bn demographic) that are mirrored in the NHS (£2.5bn)
- Long-term issues (commissioning, markets, workforce etc.) persist and restrict ability to change or implement policy
- Desire for BCF to accelerate the local integration of care and health services by 2020 through a focus on devolution and local solutions
- Aside from a '*Carer's Strategy*' no new major policies on horizon

Sector-led improvement for social care

- LGA and DH have been working in co-operation since 2012 on a range of social care improvement and health integration programmes. Including discrete programmes focused on Health and Wellbeing Boards, the response to Winterbourne View (now Transforming Care), implementing the Care Act and more recently integration and informatics
- In 2014/15 the programmes were brought together as the *Care and Health Improvement Programme (CHIP)* to strengthen the strategic oversight and ensure a coherence
- *CHIP* is the SLI programme for adult social care and health integration delivered with the Association of Directors of Adult Social Care delivered in the context of the LGA's SLI approach
- It is funded by the Department of Health with contributions from NHS for some informatics and Transforming Care activity

The LGA's approach

- Active contact with all councils at member, corporate and service levels
 - Strong relationships with Councillors, Chief Executives, DASSs
 - Increasingly close working and links with NHS Confed/CC on policy and practice
- Proven sector-led approaches built on a consensus across all councils
 - Effective at supporting service delivery, delivering change and crisis support
 - Understanding of the politics of places and the drivers that encourage change
 - Cost effective leveraging of peer-to-peer support at minimal costs
- Able to adapt to change in policy and priorities
 - E.g. Redirecting planned resources mid-year to support tackling delayed transfers
 - Supporting BCF planning with a forward looking approach to integration
- Bespoke support based on approaches that are known to work
- Collection and use of soft intelligence and insight

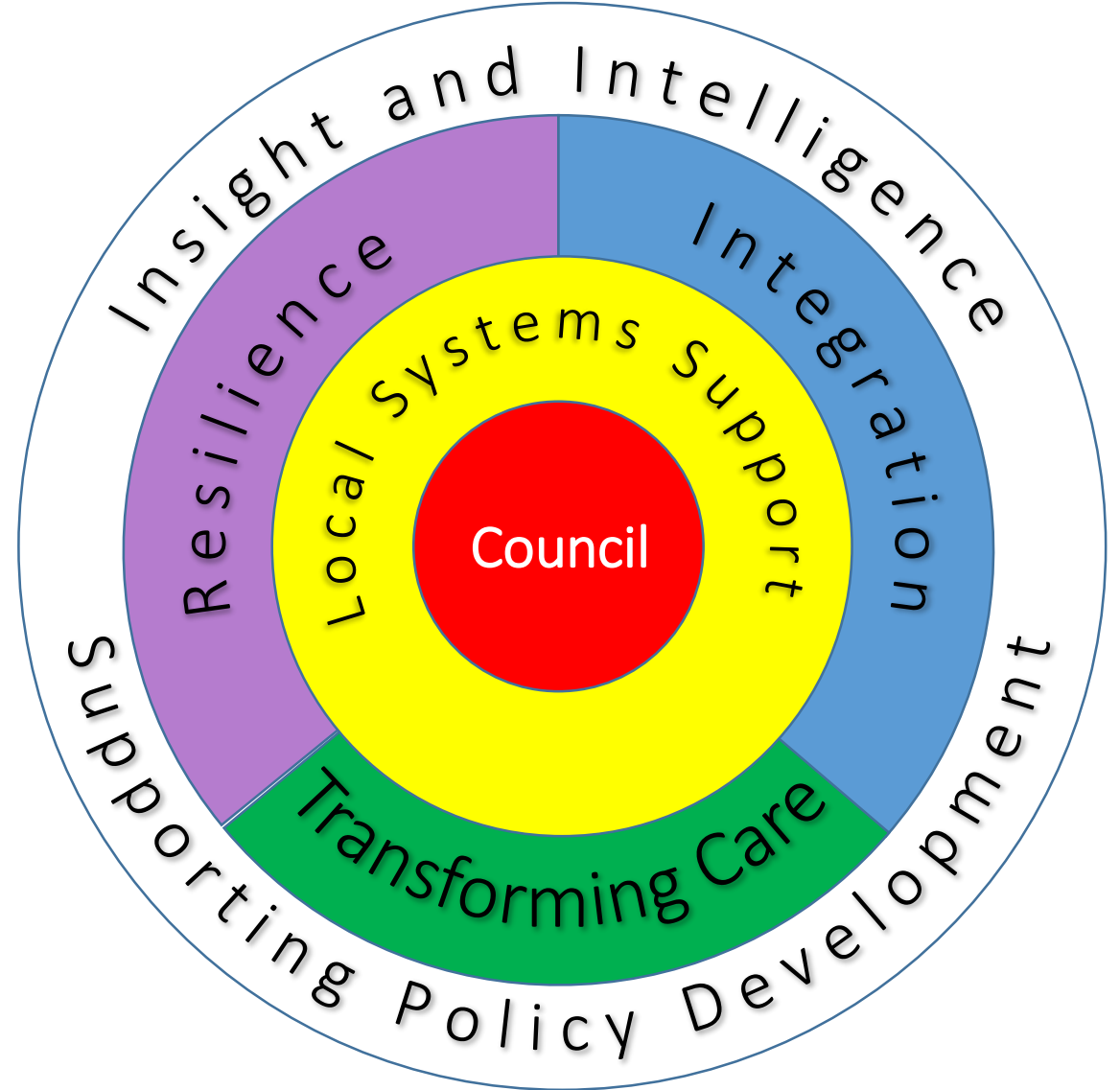
Programme objective

Using sector-led improvement to support systems leaders to develop:

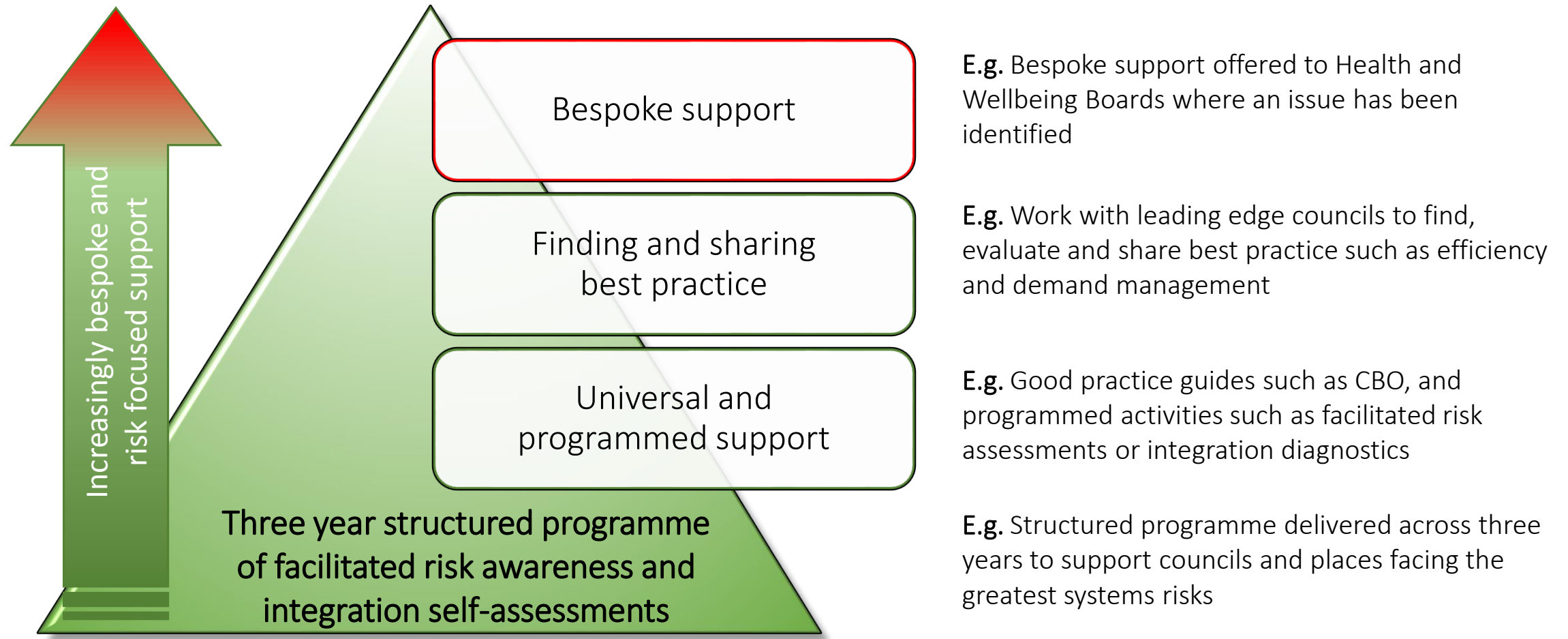
- resilience in adult social care (including safeguarding)
- effective care and health systems

and

- to fulfil our role in the Transforming Care Programme



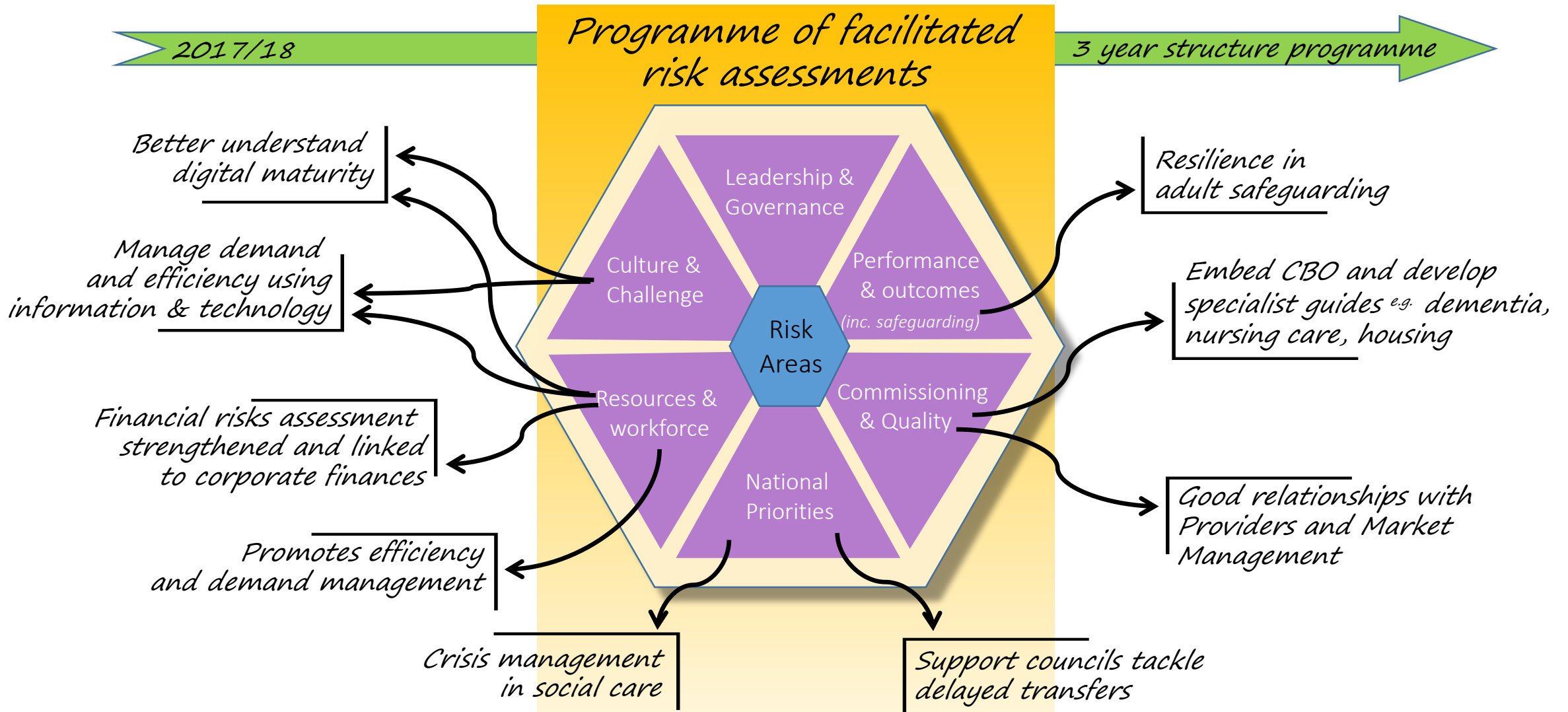
Facilitated sector-led approach



Local and regional support and engagement

- Care and Health Improvement Advisers *(Regional and Specialist)*
 - Engagement and delivery of the programme at a regional and local level
 - Linked to LGA Principal Advisers to bring wider council perspective
 - Increased days available and additional funding allocated for brokered support
- Regional networks
 - Develop and deliver a sector-led approach inline with CHIP objectives
 - Local and regional accounts
- Bespoke support to address resilience and support integration
- Good practice, insight and research
- Bring sector experiences to influence policy development

Resilience in adult social care

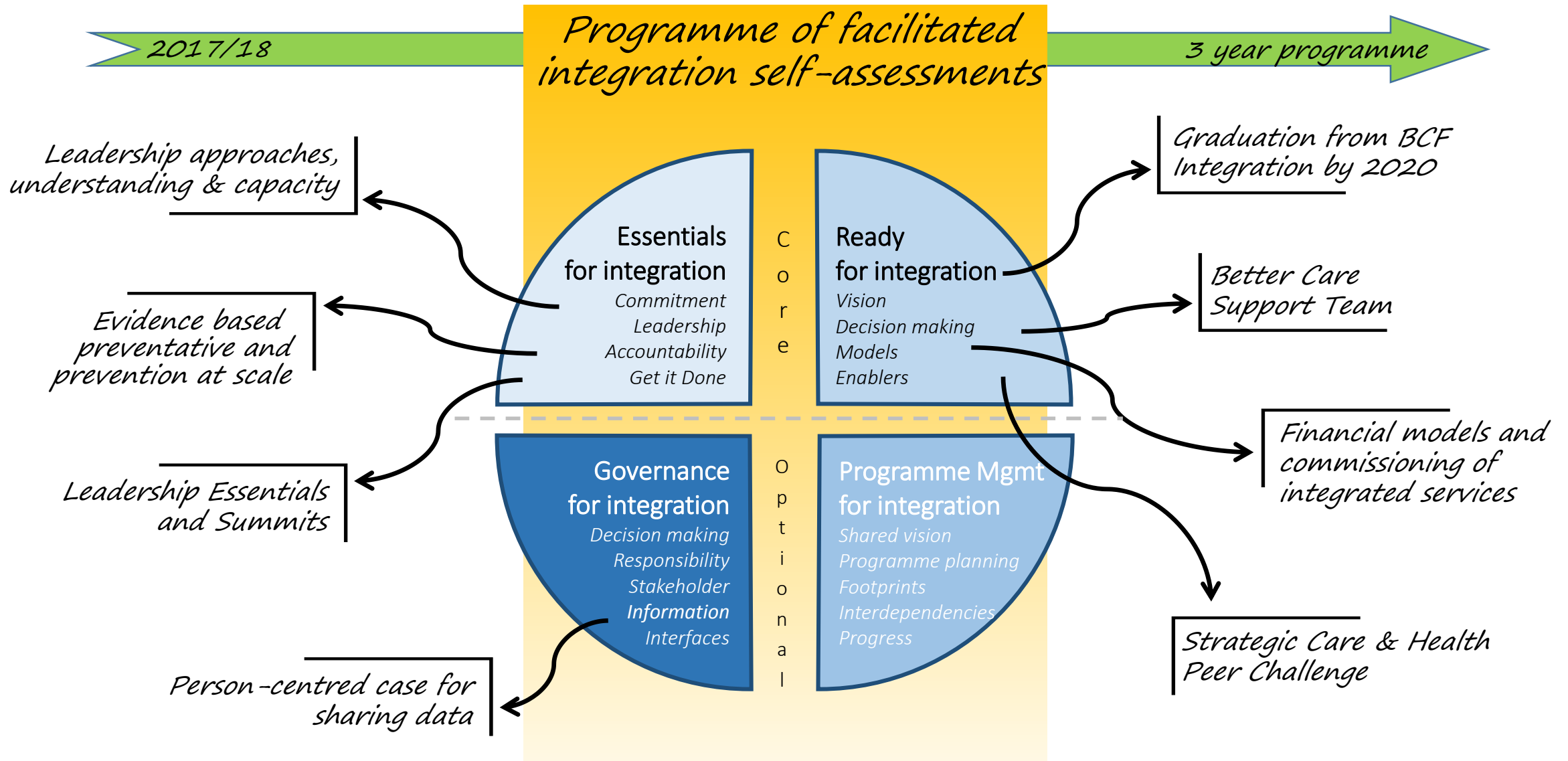


To support resilience in adult social care, we will:

- Deliver facilitated risk awareness self-assessments with a strengthened financial risk assessment linked to corporate financial risk management
- Support councils (outside of the ECIP) to improve delayed transfers of care attributable to social care
- Embed Commissioning for Better Outcomes and develop integrated commissioning (*iCBO*) with CCGs
- Promote efficiency and demand management approaches*
- With provider organisations promote good local relationships with providers and sound market shaping, including market position statements
- Support digital maturity in councils and with care providers*
- Support resilience in adult safeguarding

* Funded or part-funded by others

Effective care and health systems



To support effective care and health systems we will:

- Deliver facilitated integration self-assessments, support graduation from the Better Care Fund and transformation to integrate by 2020
- Fulfil our role in the Better Care Support Team
- Assist systems leaders to build capacity, understanding and develop local approaches to effective care and health systems
 - Devolution, Sustainability and Transformation Plans, Local Digital Roadmaps and prevention at scale
- Build understanding of the financial models for integration and approaches for commissioning of integrated services (iCBO)
- Make the person-centred case for sharing data to support integration
- Review the development of the Strategic Care and Health Peer Challenge

Transforming care

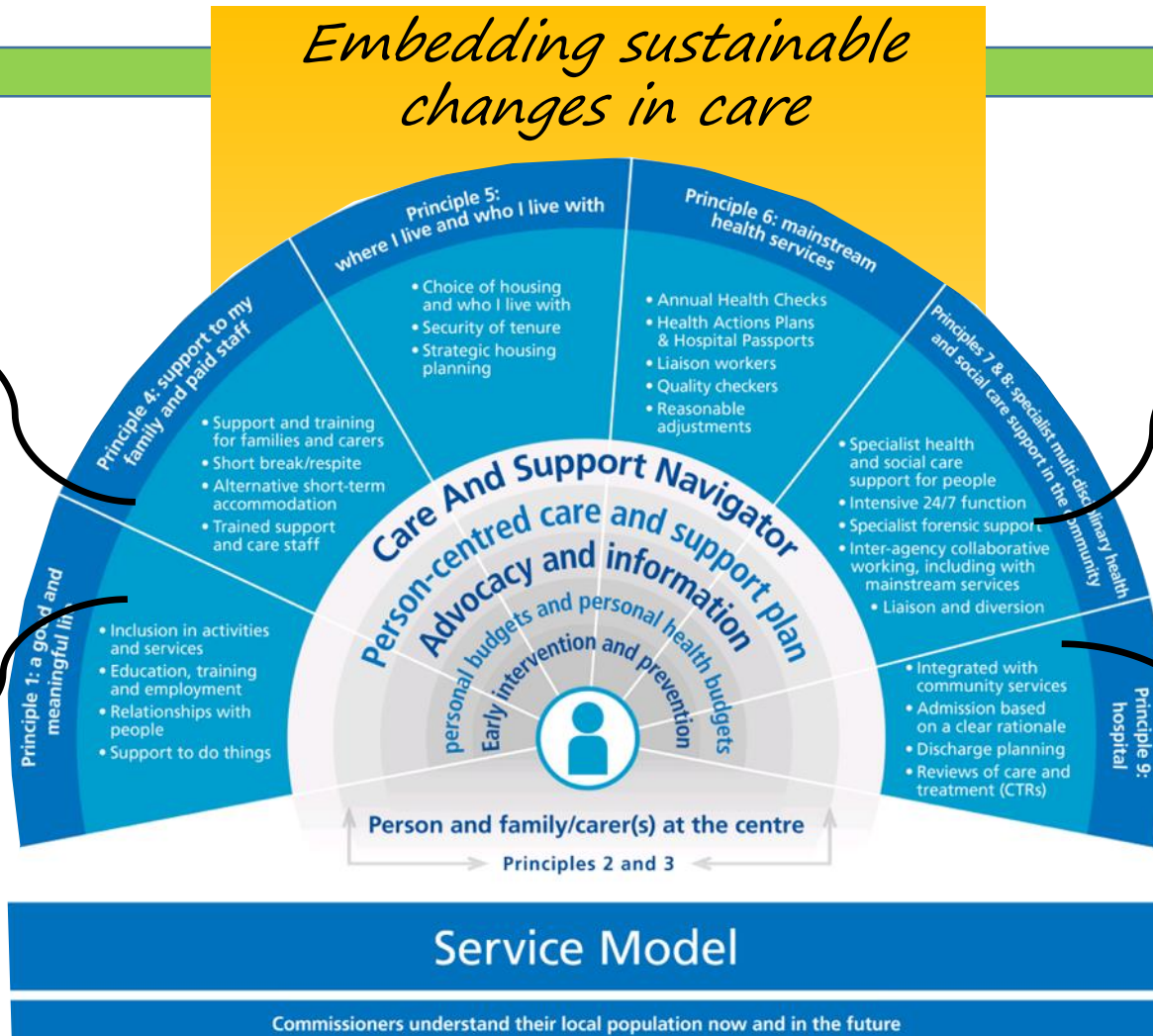
Embedding sustainable changes in care

Approaches to community provision

Empowering people and families

Reinforce funding flows

Supporting councils to deliver the Transforming Care Programme



To support transforming care we will:

- Fulfil LGA role in supporting councils to deliver the *Transforming Care Programme*
- Support the empowerment of people and families
- Generate partnership approaches to support the development of appropriate community provision and reduce the reliance on inpatient settings
- Reinforce the development of funding flows for people with learning disabilities